



Allscripts TouchWorks® EHR 20.0 now generally available

February 25, 2020

New version supports interoperability standards and runs on Chrome

CHICAGO--(BUSINESS WIRE)--Feb. 25, 2020-- [Allscripts](#) (NASDAQ: MDRX) has announced Allscripts Touchworks® EHR 20.0, the company's powerful, scalable and flexible platform designed by clinical and industry experts for large ambulatory practices, is now generally available.

With this new version, TouchWorks EHR runs on Chrome, without the need to install any additional software. TouchWorks 20.0 expands upon Allscripts existing open architecture to support interoperability standards SMART on FHIR and CDS Hooks. This provides clinicians another way to securely embed relevant applications into their core EHR and inject clinical decision support at the point of care.

Developed through a user-centered design process and with modern web conventions, TouchWorks 20.0 features an intuitive design that will require little user training, whether an organization is upgrading from an older version of TouchWorks or is new to the solution. For example, formative user testing shows a 47% increase in SUS (System Usability Scale) scores for the solution's Charge module.

TouchWorks EHR is a leading EHR platform for large, multi-specialty practices, management services organization (MSO) platforms, and academic and independent delivery networks (IDNs). With its open architecture and configurability, TouchWorks EHR can scale easily and integrate with existing solutions. TouchWorks EHR provides the right solution for ambulatory practices, including teaching and research-oriented practices, to provide improved patient care and to better facilitate population health initiatives.

"The added functionality and expansive benefits of this milestone version of TouchWorks EHR speaks to our commitment to support our valued clients while inviting new organizations to join the Allscripts family," said Vice President of TouchWorks, Amy Elkins. "With these enhancements, we're ensuring that the clinicians we serve are equipped with forward-looking innovation to address their patients' needs today and tomorrow."

About Allscripts

Allscripts (NASDAQ: MDRX) is a leader in healthcare information technology solutions that advance clinical, financial and operational results. Our innovative solutions connect people, places and data across an Open, Connected Community of Health™. Connectivity empowers caregivers and consumers to make better decisions, delivering better care for healthier populations. To learn more, visit www.allscripts.com, [Twitter](#), [YouTube](#) and [It Takes A Community: The Allscripts Blog](#).

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