



Sunnybrook Health Sciences Centre Extends Relationship with Allscripts, Incorporating Allscripts Census Logic Analytics and Managed Services

May 19, 2020

Sunnybrook Health Sciences Centre in Toronto, Canada, to implement Allscripts Managed Services and Allscripts Census Logic solution to improve patient flow

TORONTO--(BUSINESS WIRE)--May 19, 2020-- Allscripts Healthcare Solutions (NASDAQ: MDRX) today announces that Canada's Sunnybrook Health Sciences Centre has extended its relationship with Allscripts for an additional seven years to provide software and support for Allscripts Patient Flow. This extension includes the purchase by Sunnybrook of Allscripts Managed Services to manage the Patient Flow solution 24 hours, seven days a week and 365 days a year. The Allscripts Managed Services team will optimize the solution, implement customizations and new functionality and assist with change control and expansion activities.

Sunnybrook and Allscripts have partnered since March of 2009, utilizing the Allscripts Patient Flow solution to manage beds and patient movement throughout the hospital system. Sunnybrook Health Sciences Centre began as a hospital for Canadian veterans and has since grown into a fully affiliated teaching hospital of the University of Toronto, evolving to meet the needs of its growing community. The hospital sees nearly 1.3 million patients each year across three campuses and is also home to Canada's largest trauma centre. Sunnybrook's groundbreaking research changes the way patients are treated around the world.

With the expanded seven-year commitment to Allscripts Patient Flow, Sunnybrook will take advantage of two new solution components. First, a Transfer Centre component, which supports efficient handling of unplanned and emergent admissions by enabling the quick capture of relevant caller and patient information with the ability to rapidly ascertain bed availability within a single hospital, or across the multiple facilities of Sunnybrook. Second, Allscripts Census Logic, an analytics component providing full-stack descriptive, predictive and prescriptive analytics to help Sunnybrook make evidence-based decisions and improve current and future patient flow challenges. Allscripts Census Logic also provides a unified operational scorecard, forecasts of census and inpatient throughput, suggestions for staffing levels based on history and predicted demand, and patient-level identification of outliers and potential bottlenecks.

"Having a bed management system with enhanced analytic capabilities enables quick assignment and discharge, along with automated dispatching for housekeeping to turn over beds and real time transport requests to ensure efficient movement of patients throughout the hospital system." "We believe our extended partnership with Allscripts will provide us with the most comprehensive solutions for Sunnybrook's continued success," said Sam Marafioti, Sunnybrook's Vice President, Capital/Chief Information Officer.

"We've had a long-standing partnership with Sunnybrook and were excited to extend our software and services to them for another seven years," said Allscripts CEO Paul Black. "We have shared many successes within the partnership. This expansion incorporating managed services and Allscripts Census Logic platform will warrant that many more achievements are yet to come for Sunnybrook and the community it serves."

About Allscripts

Allscripts (NASDAQ: MDRX) is a leader in healthcare information technology solutions that advance clinical, financial and operational results. Our innovative solutions connect people, places and data across an Open, Connected Community of Health™. Connectivity empowers caregivers and consumers to make better decisions, delivering better care for healthier populations. To learn more, visit www.allscripts.com, [Twitter](#), [YouTube](#) and [It Takes A Community: The Allscripts Blog](#).

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